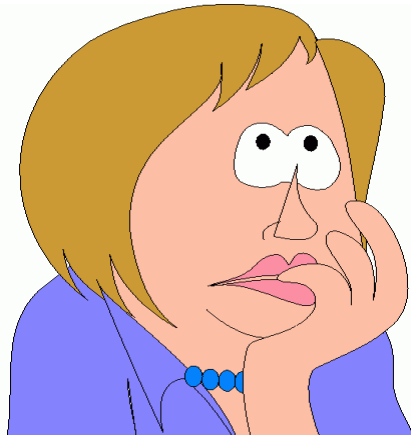


Have a problem?



If you have a problem in your unit, here are some steps you may take:

- 1. Talk to your social worker, head nurse, administrator, or doctor; and**
- 2. Follow the steps of your facility's grievance procedure.**

If the problem continues, you should contact:



Your ESRD Network

**Network 8, Inc.
P.O. Box 321475
Flowood, MS 39232-1475
1-877-936-9260
www.esrdnetwork8.org
Email: info@nw8.esrd.net**

OR



Your State Agency

**Division of Health Care Facilities
Tennessee Dept. of Health
Cordell Hull Building, 1st Floor
425 5th Avenue North
Nashville, Tennessee 37247
1-877-287-0010**