Welcome and introductions

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Network 8, Inc: Who we are and what we do
- Network 8 is the CMS contractor for the states of Alabama, Mississippi, and Tennessee
- One of 18 Network regions in the U.S.
- Major goal is to improve the quality and experience of care

What is a Patient Learning & Action Network?
- Dialysis patients from AL, MS, & TN
- Goal is to share information and learn from each other to improve care
- Choose a quality improvement activity that is feasible and of value
- Choose two educational campaign topics that are feasible and of value

Patient LAN Participants
- Members selected based on cultural, modality and geographic diversity
  - In-Center Hemo - 10
  - Home Hemo - 1
  - Peritoneal - 1
  - Transplant - 2
  - All three states represented

More About LAN Participants
- Two Family Members
- Three Facility Staff
- One Representative from a Patient Advocacy Group
- Seven members from an existing patient committee
- Current Total of 26 Members
More About Patient LAN Participants

- **Race**
  - African American – 17
  - White – 9
- **Gender**
  - Male – 7
  - Female – 19
- **Age**
  - Ages range from 38 to 64
  - Average age is 54

Educational Campaigns

Navigating the Dialysis System Using Peer Mentors/Support Groups

- 76 Facilities
- 5363 Patients
- Chose Facilities that had a Patient Representative already in Place
- All Three States Are Involved

Peer Mentoring resources

Materials developed for Campaign #1 include:
- Q&A for Peer Mentors (for Patients)
- Peer Mentoring Handout (for Staff)
- AAKP Community Patient Support Group Guidebook (for Patients)

Who can participate and how?

- All Facility Patient Representatives invited to participate in Call – along with staff from all Network 8 providers.
- Staff and Patient Representatives together will determine the extent of the patient’s role and how involved the Patient Representative chooses to be (comfort level)
Facility agreement

- Each facility will attest to the fact that they will work with their Patient Representative to define their role of the Peer Mentor and encourage that Patient to fulfill that role.
- The facility agreement form will be mailed following today’s presentation.

One Provider’s Perspective – Peer Mentoring

- Billie Mosley – Patient Representative and Patient LAN Member – Macon, MS
- Carol White – Facility Manager and Patient LAN Member – Macon, MS

Open Discussion

- Questions
- Comments
- New Ideas
- Concerns

Please call us if you have any Questions!